Customer Stories

Minerva Migrates its Forex SaaS Platform to AceCloud with Zero Downtime

A multi-tenant FFMC/AD-II platform moved during live forex market hours, with the migration completed in under 3 weeks.

Key Outcomes

Under 3 Weeks
To complete the migration

3 Environments
Isolated, dev, staging, and production

Zero Downtime
During Live Market Hours

Customer Background

Industry: Fintech / SaaS (Foreign Exchange Compliance) | **Location:** Delhi NCR, India |
Use Case: Cloud Infrastructure for a Regulated Multi-Tenant Forex SaaS Platform

Minerva needed an infrastructure partner that could keep pace with its growth, with reliability, cost predictability, and responsive support, without disrupting live forex operations during migration.

Use Case

- **Regulated, Time-Sensitive Forex Processing**
  Runs a multi-tenant SaaS platform for FFMCs and AD-IIs, handling forex transactions, compliance, RBI reporting, and live rates.
- **Zero Tolerance for Downtime**
  Needs high availability, low-latency APIs, and elastic scaling, as even brief downtime disrupts customer operations.
- **Isolated Environments by Design**
  Keeps development, staging, and production separate for its regulated customer base.

Challenges

- **Infrastructure That Couldn't Keep Pace with Growth**
  Unpredictable billing, slow support, and an inability to scale during peak forex volumes left the team unable to trust its infrastructure.
- **Engineering Time Lost to Firefighting, Not Building**
  Instability kept engineers managing infrastructure issues instead of shipping product.

> *"If you're running a SaaS platform for regulated financial entities (FFMCs or AD-IIs,) where uptime, data integrity, and performance directly impact your customers' business and compliance, AceCloud is worth consideration. The pricing is competitive and the support is genuinely responsive."*

— Sunil Kumar, CEO, Minerva Technology Solutions Limited

Solutions (After AceCloud)

AceCloud supported Minerva's migration and now runs its platform environments, with predictable costs and hands-on support.

- **Zero-Downtime Migration During Live Market Hours**
  AceCloud worked on the cutover, designing the migration plan, staying available throughout, and flagging issues early.
- **Predictable, Sustainable Infrastructure Costs**
  A stable, foreseeable cost structure that supports sustainable SaaS margins.
- **Isolated Dev, Staging & Prod Environments**
  Minerva runs compute, managed databases, object storage, and separate dev, staging, and production environments for its FFMC and AD-II customers.
- **Hands-On, Responsive Support**
  Support that made Minerva feel like a priority customer, not a ticket number.

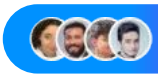
Impact Highlight

Under 3 Weeks

zero-downtime migration during live market hours

Minerva chose AceCloud over a globally recognized provider for its pricing and hands-on support, completing a zero-downtime migration during live forex market hours in under three weeks.

AceCloud is a cloud infrastructure provider under RTDS Group, delivering secure and scalable cloud solutions to global businesses. Backed by 600+ experts, 20,000+ customers and 10+ data centers, AceCloud helps organizations build reliable, compliant and performance-ready IT environments.



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